D. References used for audit insights

Queensland Audit Office reports

We used a selection of our reports to draw insights for regulators and their administrators in Chapter 4 of this report. These are:

- Environmental regulation of the resources and waste industries (Report 15: 2013–14)
- Follow-up of Report 15: 2013–14 Environmental regulation of the resources and waste industries (Report 1: 2017–18)
- Follow-up of Managing water quality in Great Barrier Reef catchments (Report 16: 2017–18)
- Access to the National Disability Insurance Scheme for people with impaired decision-making capacity (Report 2: 2018–19)
- Managing transfers in pharmacy ownership (Report 4: 2018–19)
- Managing consumer food safety in Queensland (Report 17: 2018–19)
- Managing coal seam gas activities (Report 12: 2019–20)
- Licensing builders and building trades (Report 16: 2019–20)
- Regulating firearms (Report 8: 2020–21).

Better practice guides

Better practice guides are available and can assist public sector entities to deliver regulator services that are efficient, effective, and/or economical.

Four better practice guides for regulatory activities available to public sector entities are:

- Queensland Productivity Commission's Improving regulation (March 2021)
- Queensland Treasury's Queensland Government Guide to Better Regulation (May 2019)
- Australian Government Productivity Commission's Regulator Audit Framework (March 2014)
- Canadian Audit and Accountability Foundation's Characteristics of a Regulatory Inspection and Enforcement Function (2013).

